

## RESEARCH NOTE

# DIGITECH PAPERVISION ENTERPRISE R77



### THE BOTTOM LINE

Streamlining and automating workflows for the capture, management, and storage of information that eliminate paper documents within the enterprise is essential to improving productivity with enterprise content management (ECM) and business process management (BPM) solutions. The addition of e-form capture and e-signature capabilities in Digitech Systems' PaperVision Enterprise R77 will further automate workflows to provide increased access to information throughout an organization and provide a more complete recording process for customer productivity.

### THE ANNOUNCEMENT

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On February 4, Digitech Systems announced the release of PaperVision Enterprise R77, an update for its PaperVision Enterprise Workflow solution. The update includes the addition of a single system archiving format, further workflow automation, e-form capabilities for data capture, and e-signature validation. With Digitech's Enterprise Workflow offering companies can automate workflow processes and link them with its on-premise and cloud ECM solutions.

### WHY IT MATTERS

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Digitech's BPM and ECM solutions enable users to electronically capture, route, and store information and workflow processes. In previous research, Nucleus found that Digitech's ECM solutions have helped companies reduce paper costs, improve record management, and increase productivity with electronic capture of records, creating a high ROI for customers (Nucleus Research *N11 – Content and the customer experience: Digitech Systems*, January 2013).

Streamlining business processes with ECM automation can be inhibited when manual data entry from paper forms is the point of entry into a system. Business process authorizations from decision makers and customers can also impede productivity if reliable, legal signatures need to be obtained on paper. Key benefits of PaperVision Enterprise R77 include:

- Increased productivity. Integration of e-forms to allow customers and employees to enter information directly into the system reduces time spent transcribing information from paper and increases data accuracy, leaving less room for error in transcription. In addition, the electronic authorization of documents and workflows with e-signatures will speed transactions throughout the organization and ease project bottlenecks that are pending authorization.
- Increase the number of electronic records. Electronic capture using e-forms will make more information readily available to all users across an enterprise. Electronically capturing and routing information from the point of entry allows users to access the most recent information available to speed the decision-making process and responsiveness to markets and customers.
- More complete audit trail. Information governance is becoming an active, rather than passive, process within organizations that are responding to growing regulatory demands. E-forms and e-signatures can be quickly archived and made thoroughly searchable to quickly respond to internal and external regulatory demands.

We expect to see Digitech take further steps not only to increase the type of information that can be electronically captured, but also to provide customers with more intelligent ways to automate the routing and management of content once it is captured. This would be in line with Nucleus Research's Dark Cockpit principle that vendors should be striving to create intelligent software with greater automation that will simplify the user experience and speed business decisions (Nucleus Research *N167 – Enterprise software must adopt the principles of Dark Cockpit*, November, 2013).

## CONCLUSION

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As ECM solutions have grown to encompass larger parts of the information life cycle in an enterprise, there has been more momentum to capture information electronically, ensuring accurate information that is available across all business groups. Digitech's PaperVision Enterprise R77 will reduce dependency on data entry at the intersections of paper and electronic capture, further automating workflows and decision-making processes.